

Omnistories Frequently Asked Questions (F.A.Q.) 1-2018

CAN I CREATE MY OWN CINEMATOGRAPHY PACKAGE?

Yes you can. Visit our pricing list to see our services and their costs. From time to time we will feature limited time specials under our “Packages” section of our website that offer some of our most popular services bundled for you for a discounted price.

DO I REALLY NEED MULTIPLE CAMERA OPERATORS?

Having multiple camera operators allows us to place ourselves around strategically to capture things as they happen naturally. We also make use of telephoto lenses to remove ourselves physically from the action and capture things intimately from afar. We do our best to make ourselves inconspicuous to your guests.

DO YOU ACCEPT PAYMENT PLANS?

Upon electronically signing your official wedding contract, a nonrefundable retainer fee of \$1000 will be due. The remaining balance will be due 2 weeks prior to your wedding date.

WHAT FORMS OF PAYMENTS DO YOU ACCEPT?

PayPal, Check, or Cash. Make checks payable to: Omnistories
Paypal e-mail is payment@omnistories.com

ARE THERE ADDITIONAL FEES?

All taxes are inclusive with our pricing. If you wish to use is PayPal for your payment there is a 2.9% fee that will not go towards your final balance due.

WHAT TIME DO YOU SHOW UP TO START FILMING?

In most cases we show up 2 hours before the Bride is scheduled to get into her wedding dress. That is when your 8-10 hours of coverage will start.

CAN WE SELECT THE MUSIC OVERLAY FOR OUR CINEMATOGRAPHY PACKAGE?

Music choice sets the overall tone of your wedding highlight and how it will edited (ballad vs. up-beat music). Our creative team decides the music for the teaser clips, but are open to suggestions for your other videos.

Since we upload your highlight reel onto Vimeo & YouTube for easier sharing with your family and friends, they have very strict copyright rules that forbid us from using most mainstream music without paying for an extra license. From the list of requested songs we receive from you, we try to use a different version, a cover song, or a song of similar style and feel.

WHAT TYPE OF EQUIPMENT DO YOU USE?

We use HD & 4K DSLR type cameras.

FAQ continued on next page.

HOW WILL I RECEIVE MY VIDEO?

Once completed, you will receive a custom USB drive containing your final videos and/or photos in high resolution. OMNISTORIES gives you the rights to make as many copies as you'd like to share with your family and friends.

WHAT IS YOUR TURN AROUND TIME?

Turn around time can vary depending on the time of the year. The following are our standard completion times:

Wedding Highlight Videos of 3-5 Minutes: 2 weeks

Wedding Highlight Videos of 8-10 Minutes or 12-15 Minutes: 12-16 weeks

WHAT IS "RAW FOOTAGE"?

Untouched, unedited clips that are captured throughout the entire day.

DOES YOUR COMPANY HAVE LIABILITY INSURANCE?

Yes. Omnistories carries a \$1,000,000 liability insurance policy. If your venue requires proof of this or different coverage requirements, please have them contact us directly at customercare@omnistories.com